



NAIROBI
CITY COUNTY
Let's make Nairobi work!



NAIROBI CITY COUNTY

Open Government Partnership Local Action Plan

2025 – 2027



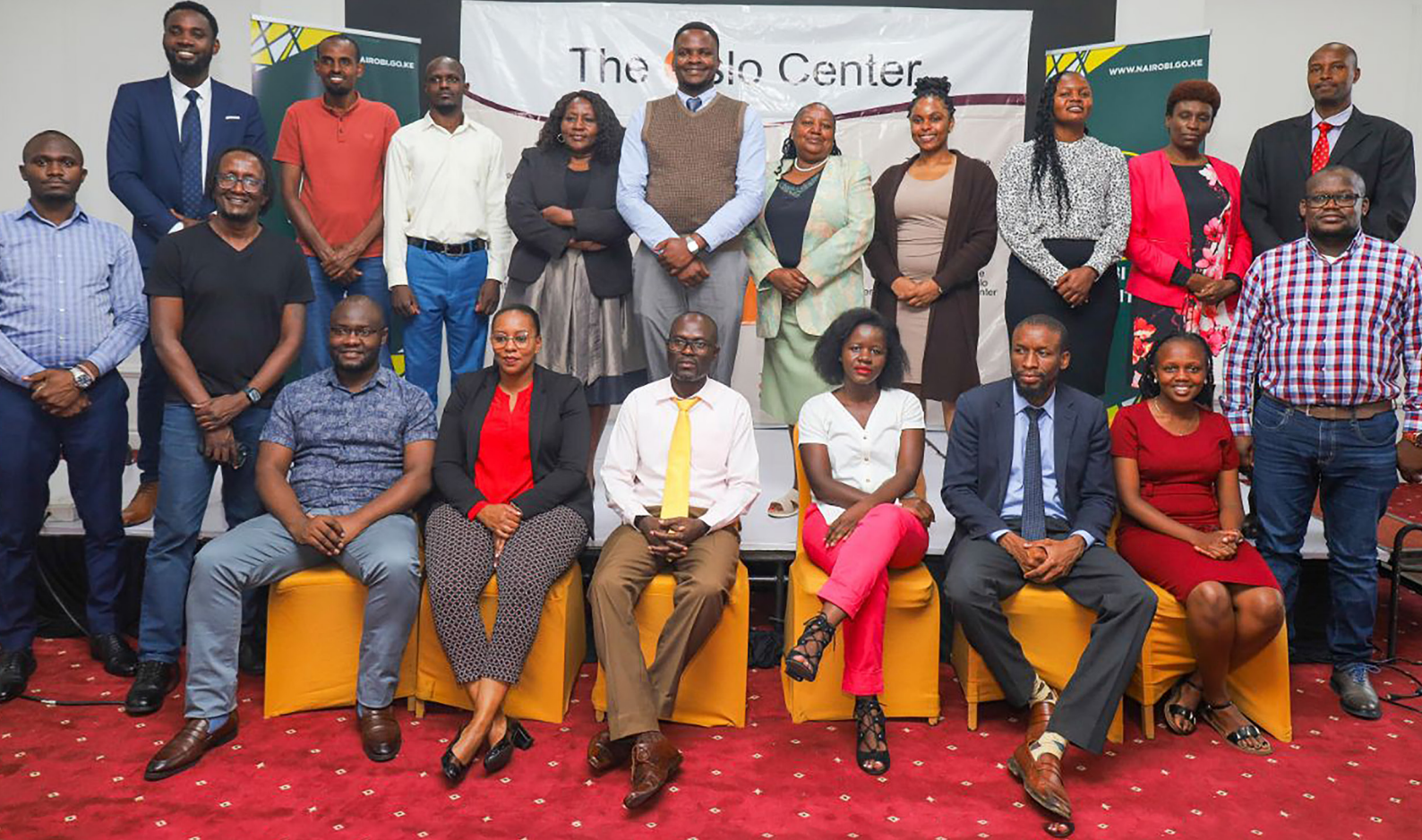
— Let's Make **NAIROBI** Work —



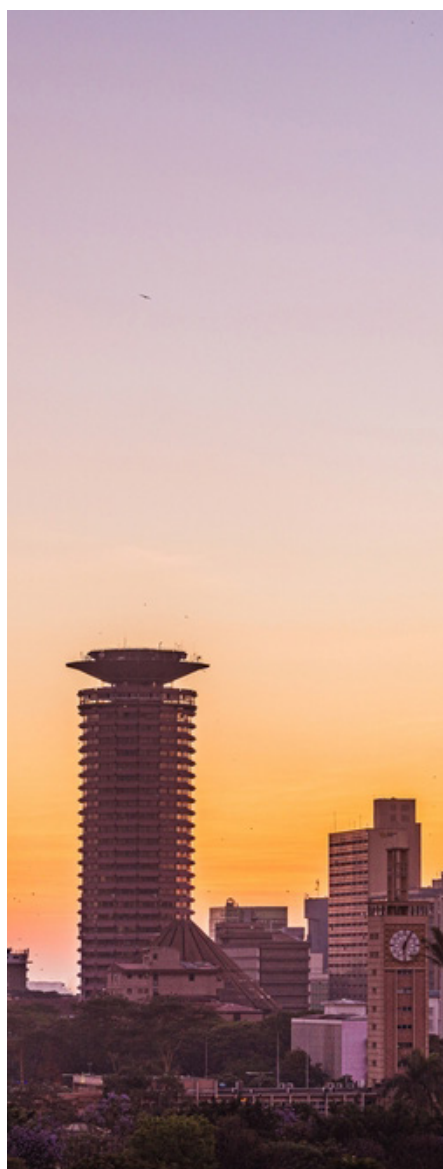
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1. Message from H.E Hon. Sakaja Arthur Johnson, EGH Governor, Nairobi County



It is with great pride and anticipation that I confirm that in February 2024, Nairobi City County reinstated its membership in the Open Government Partnership (OGP) Initiative. As the Governor of Nairobi, my aim is to make Nairobi a City of Order, Dignity, Hope and Opportunities for all. The OGP initiative provides us with the perfect platform to achieve this vision by fostering a culture of openness and innovation.

The Nairobi County OGP action plan promises to transform our city and strengthen the bond between the County Government and the people of Nairobi. This is through four key commitments i.e Open Contracting, Open Data, Public Participation and Building Open Government Resilience.

Our action plan is ambitious yet achievable. By embracing open governance, we can ensure better and more responsive service delivery, increase public trust in our institutions through proactive transparency and create more opportunities for meaningful civic engagement. Through this action plan we will demonstrate that an open government is not just transparent but it is one that listens, responds and evolves based on the needs of its citizens.

Our journey towards an open government is not one that Nairobi City County can undertake on its own. It requires a commitment to multistakeholderism, collaboration, innovation, and a shared vision for a better future. We are grateful for the support and partnership of all our partners who bring expertise, dedication, and a wealth of experience to our journey.

I reiterate my unwavering commitment to the principles of open government and the Constitution of Kenya. With your support, we can and will ensure Nairobi is a City that works. A city of order, hope and opportunities for all.

Sakaja Johnson
— The Governor of Nairobi —

Message from the Point of Contact



I join you today – Nairobians – led by our beloved County Governor and partners from the non-state spheres in marking yet another milestone in our dedication to transparency, accountability, inclusivity, and participatory governance.

This plan, reflecting the aspirations of the people of Nairobi, has been made possible because we all share a common vision:

A county government that is open to scrutiny;

A county government that is transparent for accountability;

And above all, a county government that is responsive to your needs, the people.

Over the past years, we have witnessed a remarkable transformation in service delivery, citizen engagement, and digital innovation. Through previous programs, we have enhanced budget transparency, improved access to county information, and expanded avenues for citizen participation in governance.

However, we must recognize that governance is a continuous process. There is still much to be done, and the 2025-2027 Action Plan builds on past achievements while introducing innovative and ambitious commitments that will take us to the next level of openness and accountability. Through this plan, we reaffirm our collective commitment to an open and people-centered government.

I take this opportunity to acknowledge the strategic leadership and commitment of the Governor in the development of this action. From your days as an MP and senator, and now at the helm of the Nairobi City County Government, you have demonstrated that effective governance must be open and accountable to the people. Under your leadership, the country is thriving.

Lastly, I call upon all stakeholders, including civil society organizations, the private sector, development partners, and, most importantly, the people of Nairobi, to actively participate in the implementation of this Action Plan.

The success of this initiative depends on all of us and there are no two ways about it: We Must Make Nairobi Work. I thank you.

HON. Rosemary Kariuki,

CECM Inclusivity, Public Participation, and Customer Service

Nairobi County

Rosemary Kariuki

Message from The Oslo Center



The Oslo Center (TOC) is deeply honored to once again, be part of the Open Government Partnership (OGP) initiative between various non-state actors and the County Government of Nairobi. This is a continuation of the OGP's endeavor to bring the Nairobi City County Government, the citizens, and non-state actors under one purview to collaborate and co-create concrete action plans to enhance open governance. One of the objectives of devolution, as outlined in Article 174 of the Constitution of Kenya, is to promote democratic

and accountable exercise of power. This includes empowering the people with self-governance and enhancing their participation in state decisions that affect them. Therefore, Nairobi City County Government bears the responsibility of entrenching open, transparent, and accountable governance to ensure that service delivery is people-centric.

Since its establishment, TOC has evolved into a distinguished democracy-coaching organization that emphasizes participatory and citizen-led approaches to cultivating democratic governance. One of the pillars guiding TOC's mission is the firm belief in the principle of openness in public service. This ensures that citizens have access to crucial public information on government processes and undertakings, keeping them constantly informed about the operations of the county and fulfilling their political rights.

This action plan lays out the commitments within the OGP framework, outlining clear activities, outputs, and deliverables to track performance and implementation. It delineates the different roles that state and non-state actors play in realizing these commitments, aiming to make the Nairobi City County Government a model sub-national governance institution that is open to scrutiny and engages its stakeholders at every public policy and legislative level of decision-making. The action plan leverages the extensive civic awareness among Nairobi County's citizens, who significantly contributed their opinions and perspectives during its development process. With its implementation, OGP actors will keenly collect feedback from the people on the progress, impact, and transformation the project has had on their engagement with the county government.

TOC extends its gratitude to the Nairobi County Government for being a willing partner in enhancing open governance. This endeavor would not have been possible without the input and collaboration of various non-state actors from different civil society groups. Their collective intellectual and technical support, along with diverse perspectives, have enriched this process, ensuring that the establishment and implementation of open government systems are viable. The Oslo Center looks forward to the realization of the commitments set out in this action plan. These transformational ideas are expected to reflect in the quality and timeliness of service provision, as well as in the general sentiment and relationship between the county government and the people.

Phoebe Mungai

Country Director, The Oslo Center

Acknowledgement



On behalf of OGP Nairobi City County, I would like to extend our sincere appreciation to His Excellency Governor Johnson Sakaja for his exemplary leadership in prioritising dialogue and openness as central tenets of the County government's focus. We express our gratitude to the County Executive Committee members, Chief Officers, Directors, and Managers for their invaluable support and contributions to the action plan.

We also acknowledge the non-state actors and their representatives for their significant contributions to the OGP Local Action Plan. Their professional expertise and civic engagement have provided diverse and enriching perspectives that have shaped the development of the plan.

Special recognition goes to the cluster members who championed various commitments within the OGP Action Plan. We extend our heartfelt thanks to The Oslo Center, Local Development Research Institute, Mzalendo Trust, Youth Agenda, and Development Gateway for their technical and financial support in the co-creation process of the action plan commitments.

Additionally, we are grateful to the Kenya Private Sector Alliance, Hivos, the Institute of Social Accountability, United Disabled Persons of Kenya, Kounkuey Design Initiative, Open Institute, Kenya Red Cross, The Youth Agenda, Mzalendo, Civic Voices, and the Kenya Paraplegic Organisation for their invaluable insights and committed efforts.

The seamless collaboration and support provided by the Nairobi City County leadership, under the governance of the Governor, County Executive Committee members, Chief Officers, Directors, and other staff members, have greatly facilitated the development of this action plan. Their insights as willing partners underscore their dedication to implementing the OGP Action Plan and realising its vision of an open and responsive county government.

Lastly, the Nairobi County Government extends its heartfelt gratitude to the residents of Nairobi for their active civic participation and feedback. Their lived experiences and aspirations have been instrumental in ensuring that the Nairobi City County OGP Action Plan aligns with the principles of transparency, accountability, and responsive governance.

Zipporah Mwangi

County Chief Officer

Public Participation, Citizen Engagement and Customer Service

A handwritten signature in green ink that reads "Zipporah Mwangi".



2. Background

Nairobi City County

Nairobi City County, numerically recognized as the 47th county in Kenya, serves as the nation's capital. It was established in accordance with Article 176 of the Constitution of Kenya on County Governments. Dubbed the 'green city under the sun,' Nairobi's strategic location makes it a vital hub for commerce, residence, and tourism. Nairobi City County is bordered by Kiambu, Machakos, and Kajiado counties. According to the Kenya National Bureau of Statistics' 2019 national census, it has a population of over four million. One of Nairobi's unique features is the Nairobi National Park, located within the city's vicinity, where human beings and wildlife coexist, making it a spectacular tourist destination.

The Nairobi County Government is led by the Governor, supported by a Deputy Governor, and oversees the executive arm while the County Assembly, presided over by the County Speaker, is composed of Members of County Assemblies elected to represent the 85 wards. The county executive committee members, appointed by the Governor and approved by the County Assembly, manage various public sectors in line with the county government's functions as stipulated in the Second Part of the Fourth Schedule of the Constitution. The Nairobi County Assembly plays a crucial role in providing checks and balances to the executive, ensuring accountability in the discharge of its mandate, alongside its legislative and representative roles.

However, in 2020, the Nairobi Metropolitan Services (NMS), under a Director-General, took over the management of key social services in the city following the signing of the Deed of Transfer of Functions in accordance with Article 187 of the Constitution. These functions included public transport, healthcare, public works, planning development, utilities, and other auxiliary services. The transfer aimed to expedite and enhance the delivery of quality social services to Nairobi's residents, many of whom live in informal settlements and face significant socio-economic challenges.

OGP-Local in Nairobi City County

To promote transparency, accountability, and responsive governance, the Nairobi Metropolitan Services, in collaboration with the county government and other non-state actors, implemented the Open Government Partnership (OGP) Local Initiative for the period 2021-2022. This initiative is crucial for fostering a more accessible, responsive and accountable county government, strengthening the relationship between citizens and their government, and providing long-term benefits to the residents. The OGP Local Initiative facilitated commitments from state and non-state actors to deepen civic engagement by implementing an addressing system and platform for citizen engagement, promoting public accountability through open contracting, encouraging public participation, and building resilience in open government practices.

This OGP Local Action Plan for the year 2025-2027 action plan, aims to consolidate the gains from the previous OGP Local partnership while opening new frontiers in ensuring accountable governance by the Nairobi City County Government. Through initiatives like the OGP Local Initiative, Nairobi aims to foster a transparent, accountable, and citizen-centric government, ensuring that the city continues to thrive as a leading destination for commerce, residence, and tourism.



3. Brief Description of the Commitments

Nairobi City County Government Overall Vision

Since coming into effect in 2013, Devolution has considerably bridged the gap between the people and public services by bringing these services to the grassroots. Espoused in the functions of the county governments, these services bolster the constitutional imperative of empowering locals to participate in decisions that affect them. The County Government of Nairobi bears the vision of providing affordable, accessible, and sustainable quality services, enhancing community participation, and creating a secure climate for political, social and economic development through the commitment of a motivated and dedicated county public servants.

The Commitments

The commitments contained in this action plan aims at laying down, strengthening and supporting the requisite framework, including systems and procedures that will ensure the county government remains open to scrutiny, accessible to the citizens and responsive to the needs of the people in its quest to fulfill its vision. These commitments have been borne out of extensive interrogation of the current state of the county, including the existing challenges bedeviling and hindering accountability in service delivery, through a comprehensive stakeholders' engagement sessions with the citizens and actors from the state and non-state segments of the society with clear actions to address them.

Commitment 1: Open Contracting

Under the first commitment on open contracting, this action plan seeks to ensure that the public is fully seized of the public procurement processes and procedures, including the efficiency of the procurement systems and equipping procurement officers with the requisite expertise on open contracting. By opening up public procurement processes, the citizens are able to understand how their taxes are utilized by the Nairobi City County Government for appropriate civic action.

Commitment 2: Open Data for Integrated Nairobi City County Development

The second commitment on open data for integrated Nairobi City County development primarily seeks to ensure that empirical approach to decision-making is adopted to inform integrated development plans for deployment of quality, evidence-based and pertinent services to the people. The availability of this data aides non-state actors to oversight the county government

Commitment 3: Public Participation

With a third commitment on public participation and civic engagement, this action plan will drive the review of the existing legal framework that regulates public participation within Nairobi City County. This includes coordination, mapping out of relevant governance actors, as well as building both offline and online public participation platforms that will catalyze citizen's involvement in every stage of public policy formulation decision.

Commitment 4: Building Open Government Resilience

For continuity, the last commitment in this action plan is building Open Government resilience within the Nairobi City County by seeking the buy-in of the top county bureaucrats and institutionalizing the OGP operations.

Development Stages of the Action Plan

This action plan was developed through a broad, multisectoral and deliberate process that ensured the final document carried the needs and aspiration of the citizens, professional views of the technical working group and the input of the Nairobi City County Government. The stages were divided into three, namely stakeholder mapping, consultations and brainstorming and citizen involvement.

1. Stakeholder Mapping

To initiate the development of the action plan, a working team was formed, comprising representatives from both the government and non-state actors. Initial organizations involved in this group included [list of organizations, if any]. The team was tasked with setting the aims for the co-creation process and developing a work plan to guide the impending phases. This included constituting a steering committee and subsequently, a multi-stakeholder forum to provide overall policy guidance



2. Consultations and Brainstorming

The second phase focused on building the capacities of the multi-stakeholders through sensitization, training sessions, and brainstorming activities to pool ideas and enrich the work plan. In its first meeting, the steering committee identified priority areas that would inform the commitments, while also broadening the understanding of the values underpinning the Open Government Partnership (OGP) and the principles of the co-creation process. Through dialogue and feedback from citizens, the committee developed the commitments that eventually formed the core of the action plan.



3. Citizen Involvement

The draft action plan was then subjected to a public participation exercise. The views and feedback collected from the public were carefully examined and consolidated into the Open Government Commitments, which were integrated into the draft action plan. This draft was then validated and adopted by the multisectoral policy committee. Upon approval, it was launched as the Nairobi City County Government Action Plan and immediately rolled out to achieve the specified commitments.



4. Comprehensive Discussion of the Commitments, Activities and Verifiable Output

Having drawn lessons from previous Open Government Partnerships Initiatives, the multi-sectoral steering committee developed a detailed action plan that captures the four commitments with verifiable outputs.



2. Open Contracting

Implementing Office: Directorate of Finance & Administration
Non-State Partner co-lead: Oslo Centre

Nairobi County Government aims at ensuring increased public sector expenditure efficiency, accountability, value for money and transparency to support improvements in service delivery, monitoring, evaluation and reporting on public contracting as guided by Executive Order No 2 of 2018.

Commitment 1
Open Contracting

Commitment 1: Open Contracting

Objective: To reform and open public procurement processes to scrutiny by availing the requisite procurement information and data and adopting open contracting system and standards.

Commitment Start and End Date	2025	2027
Lead Government Implementing Agency/Actor – Oversight	Finance and Economic Planning Affairs Sector- County Government of Nairobi	Mr. Charles Kerich – CEC, Finance and Planning
Government Lead Implementing Department	Supply Chain Department - Government of Nairobi	Mr. Richard Mogoko; Director
Lead Non-Governmental Implementing Agency/Actor – Coordination	Development Gateway	Mr. Joshua Mbai – Senior Associate, Development Gateway
	The Youth Agenda	Mr. Victor Nyongesa – Chief Executive Officer, Youth Agenda
Other Involved Actors	Public Procurement Regulatory Authority, AGPO Unit, Hivos, KEPSA and Tisa	

Commitment Description

What is the public problem that the commitment will solve?	An assessment of the state of Open Contracting in Nairobi County revealed several gaps, including a lack of understanding of open contracting and challenges in using existing procurement platforms such as PPIP and IFMIS. Accessing public information remains difficult despite the requirement to disclose and publish procurement information. The only available channels to access this information are the Public Procurement Information Portal, the Nairobi City County government website, and a written request for information. However, the information available on the PPIP platform and website is inadequate. Some departmental processes are carried out manually, making it difficult for the department to collect, store, and publish data as required. This means that the information remains unanalyzed, even for internal use. Although the laws and policy frameworks are clear on expectations from procuring entities regarding open contracting, there are limited resources allocated to ensure straightforward implementation.
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<p>What is the current state of affairs?</p>	<p>Several significant actions have been taken to promote open contracting and enhance transparency in public procurement. The presence of the Public Procurement and Disposal Act (PPDA) sets the legal framework for procurement practices. The Public Procurement Regulatory Authority (PPRA) has conducted extensive training for NCC Procurement personnel, enhancing their capacity to adhere to best practices and publish procurement data.</p> <p>The open contracting cluster of The Open Government Partnership (OGP) National Action Plan (V) prioritized the implementation of Electronic Government Procurement (e-GP), tender alert system, and policy framework that standardizes and governs procurement system requirements, data publication, and implementation that would have a significant impact on Nairobi City County. The cluster also prioritizes meaningful public participation through whistleblower protection, improving feedback mechanisms, as well as strengthening youth, women, and PWDs' understanding and participation in procurement processes.</p> <p>Over the years, Nairobi City County has utilized ePROC for procurement, IFMIS for financial management, and PPIP and the County Website for sharing procurement information. In anticipation of implementing the Electronic Government Procurement (e-GP), the Nairobi City County through the Annual Development Plan 2023/24 had prioritized staff capacity building, roll out, and implementation of e-procurement.</p> <p>In 2023, NCC revised its procurement manual showing steps, procedures, timelines, tasks, and responsibilities for public procurement, complaints, and redress mechanisms. However, there is a need to sensitize service providers on the same. It is also worth noting Nairobi City County's commitment to implementing the Access to Government Procurement Opportunities (AGPO) is evidenced through continuous sensitization. In 2023, the county in partnership with Youth Agenda (YAA) with support from Kenya Community Development Foundation (KCDF) sensitized 680 youth on AGPO.</p>
<p>What is the commitment?</p>	<p>The aim is to implement Executive Order No.2 of 2018 by adopting Open Contracting, based on the International Open Contracting Data Standards (OCDS). This initiative aims to make it easier to access, obtain, and utilize accurate procurement data throughout all stages of public procurement. The expected outcomes include more efficient and effective procurement systems, increased knowledge of procurement officers in open contracting and using PPIP, IFMIS, and e-GP systems, greater transparency and accountability, and improved feedback mechanisms.</p>
<p>How will the commitment contribute to solve the public problem</p>	<p>Onboard and use the e-GP system integrated with other publishing platforms. Publish county annual procurement plans. Develop a county open contracting framework and standard operating procedures. Implement a capacity-strengthening program for procurement officers. Publish information on all contracts awarded including AGPO.</p>
<p>Relevant Long-term Open Government Strategic Vision</p>	<p>Strategic Goal 4 -Accelerate collective progress on open government reforms</p>
<p>Primary Policy Area and Sector of the Commitment</p>	<p>Open Contracting Public Procurement</p>

Relevant Primary Sector for the Commitment	Public Services (General) Science and Technology
OGP Value the Commitment is Relevant To	<p>Access to Information – Implementation of the E-GP and Open contracting dashboards provides open access to procurement information to civil society, communities, and public servants.</p> <p>Civic Participation – The open data allows increased civic engagement and oversight in procurement issues, promotes inclusivity, increases the value of money for contracts awarded, and public oversight on project implementation.</p> <p>Technology and Innovation for Transparency and Accountability – The E-GP and Dashboard utilize technology and the Open Contracting Data Standards (OCDS) to enhance transparency and accountability.</p>

Commitment, Milestone, and Activities

No	Milestone Activity with a Verifiable Deliverable	Start-End Date	Responsible Agency and Contact
1.	Onboard and use the e-GP system integrated with other publishing platforms	2025-2027	County Treasury, Supply Chain Management, National Treasury, PPRA
2.	Publish annual procurement plans	2025-2027	Supply Chain Management
3.	Develop a county open contracting framework and standard operating procedures	2025-2027	Supply Chain Management
4.	Implement a capacity-strengthening program for procurement officers	2025-2027	County Treasury Supply Chain Management PPRA
5.	Publish information of all contracts awarded including AGPO.	2025-2027	Supply Chain Management
6.	Awareness creation on AGPO	2025-2027	Supply Chain Management



Commitment 2
***Open Data for Integrated
Nairobi City County Development***

Commitment 2: Open Data for Integrated Nairobi City County Development

Objective: To develop a comprehensive and accessible integrated database and framework to guide development initiatives in Nairobi City County

Commitment Start and End Date	2025	2027
Lead Government Implementing Agency/Actor	Built Environment & Urban Planning	Patrick Mbogo, CECM Built Environment & Urban Planning
Other Government Actors	Department of Urban Development & Planning	Njoki Wahome, Assistant Director - Urban Policy & Research (Coordination)
	Smart Nairobi	Eric Muhati, Director, Smart Nairobi (Coordination)
	Department of Environment, Climate Change & Natural Resource	Maurice Kavai, Deputy Director, Climate Change and Air Quality (Support)
Lead Non-State Implementing Agency/Actor	Local Development Research Institute	Muchiri Nyaggah, Executive Director, Local Development Research Institute
Other Non-State Actors - Support	United Disabled Persons of Kenya	Sally Nduta, CEO, United Disabled Persons of Kenya
	Kounkey Design Initiative	Regina Opondo, Senior Community Principal, Kounkey Design Initiative
	The Oslo Centre	Phoebe Mungai, Country Director, The Oslo Center
	Development Gateway	Charlene Migwe, Officer, Development Gateway
	Open Institute	Al Kags, Founder, Open Institute
	Kenya Red Cross	Naomi Ng'ang'a, Data and Information Manager, Kenya Red Cross

Commitment Description

<p>What is the public problem that the commitment will solve?</p>	<p>In Nairobi, inadequate data access for decision-making negatively impacts service delivery, disaster management, revenue collection, climate change mitigation efforts, air quality control efforts and more. This is a result of fragmented data across departments/systems hindering integration and analysis. It also stems from poor data discoverability as available data is hard to access due to lack of proper data management practices and centralized repositories. Additionally, low utilization of existing data infrastructure such as the data center and data sources such as physical addressing data, the cadaster etc exacerbates the issue.</p> <p>As a result, service delivery does not meet the expectations of the county's leadership nor those of the general public, there is suboptimal revenue collection and persistent corruption. All these because decision-makers lack comprehensive, timely information to identify inefficiencies, allocate resources, or detect corrupt practices.</p> <p>Overcoming this requires implementing robust data governance, enhancing access to data and promoting infrastructure adoption across sectors/agencies. Addressing these challenges unlocks data-driven decision-making's potential for improved Nairobi City County's development.</p>
<p>What is the current state of affairs?</p>	<p>Opening up data from various sectors in Nairobi City County is crucial for transparency, accountability, innovation, and evidence-based decision-making. While there are policy and infrastructure gaps and no open data initiative currently exists, the county government has the necessary building blocks in various stages.</p> <p>The county has installed a data center for urban planning data, but lacks protocols and guidelines for other sectors to access it. Data on budget, revenue, and expenditures exist but accessing granular data is difficult due to infrastructure and guideline gaps. The health sector relies on the national government's system, with Nairobi-specific data remaining largely inaccessible as access lies outside of the county government's jurisdiction. Even though data and statistics can be extracted from the national system, the county government lacks the enabling environment to support publication of the data.</p> <p>The Built Environment and Urban Planning sector has detailed data on physical addressing and the built environment, collected over five years. However, data on land parcels, streets, and land use haven't been updated since 2019, and a physical planning policy gap exists.</p> <p>While the Nairobi Air Quality Act 2022 exists, and regulations are being developed, infrastructure for collecting and sharing air quality data is lacking. Data from sectors like urban planning, health, early childhood development, and environment are critical for climate change adaptation and mitigation efforts. However, despite a Climate Action Plan, ongoing difficulty in accessing necessary data hampers achieving the ambition.</p>
<p>What is the commitment?</p>	<p>Nairobi County will make available within the bounds of National and County laws, in machine readable format, with appropriate licensing, on accessible infrastructure and in collaboration with CSO and private sector partners, data on physical planning, financial management, environment, air quality, climate change, safety and security, disaster management, mobility, service delivery and implementation of projects and programs to improve access to information, accountability, evidence-informed decision making and equity for all.</p> <p>The overall objective will be to have a legally compliant, human rights preserving, coordinated data ecosystem across the county government that maximizes use of data for decision making and facilitates rapid response, evidence informed decision making, innovation and accountability.</p> <p>The expected results include the commissioning and full utilization of existing data center infrastructure and data on physical planning, physical addressing, financial management, air quality and mobility. Results would also include implementation of a county government data action plan to guide the process of implementation of a data governance framework and collaboration between the county government, private sector, civil society and other non-state partners on improving data governance, data quality, data use and responsible open access.</p>

<p>How will the commitment contribute to solve the public problem</p>	<p>Expected outputs of this commitment include;</p> <ol style="list-style-type: none"> 1. A data action plan to provide a roadmap and a framework for collaboration between sectors and non-government stakeholders on data production, access and sharing to support implementation of the CIDP and the Sustainable Development Goals. 2. A county data policy to provide a governance framework for data produced/held by Nairobi City County Government and to support compliance with the data protection, access to information and other legislation. 3. County open data guidelines to provide guidance to county officers on publication, updating and removal of datasets published on the county government's open data portal or other county-operated open data infrastructure 4. Open data datasets from the various sectors available for use by government and non-government stakeholders under appropriate open government license. <p>Expected outcomes of this commitment include:</p> <ol style="list-style-type: none"> 1. Improved fiscal and service delivery transparency within the county government 2. Improved access to data for decision making potentially resulting in better service delivery and more responsive customer service 3. Strengthened resilience to disasters, particularly climate related extreme events, due to better access to data for decision making on climate adaptation and mitigation. 4. Improved citizen engagement throughout the budget cycle contributing to more informed public participation
<p>Relevant Long-term Open Government Strategic Vision</p>	<p>This commitment aligns with the overarching vision of the Nairobi City County Government by empowering communities to hold public officials accountable through the use of data and other evidence-based approaches. This initiative aims to enhance transparency and improve service delivery. Additionally, it seeks to foster greater community engagement and cultivate a safe environment conducive to the development of political, social, and economic activities.</p>
<p>Primary Policy Area and Sector of the Commitment</p>	<p>Open Data Fiscal Openness</p>
<p>Relevant Primary Sector for the Commitment</p>	<p>Cross-sectoral.</p>
<p>OGP Value the Commitment is Relevant To</p>	<p>Access to Information – This commitment supports efforts to strengthen proactive disclosure and the full implementation of the Access to Information Act 2016 as well as related regulations.</p> <p>Public Accountability – This commitment strengthens public accountability by improving fiscal openness and access to information on project and programme implementation.</p> <p>Technology and Innovation for Accountability and Transparency – This commitment puts in place data infrastructure using standards compliant technologies to provide for better transparency and accountability as well as data for catalyzing innovation.</p>

Commitment, Milestone, and Activities

No	Milestone Activity with a Verifiable Deliverable	Start-End Date	Responsible Agency and Contact
1.	Stock take of data, data management infrastructure and existing policies/guidelines	2025-2027	Smart Nairobi – Mr. Maurice Kavai
2.	Data capacity assessment to inform a data capacity improvement action plan	2025-2027	Department of Finance and Economic Planning:
3.	Development of a local data action plan for the county to support collaboration with private sector and non-state actors in achieving the targets of the CIDP and the SDGs	2025-2027	Department of Finance and Economic Planning:
4.	Development and implementation of a data sharing and management policy.	2025-2027	Chief Officer, Smart Nairobi:
5.	Commissioning of data center & existing data management system	2025-2027	County Chief Officers, ICT Infrastructure and Smart Nairobi: Tiras Wainaina Njoroge
6.	Training of users on the existing data system for physical planning and addressing	2025-2027	County Chief Officers, ICT Infrastructure and Smart Nairobi: Tiras Wainaina Njoroge
7.	Adoption of guidelines on publication of data including budget, expenditures, physical addressing, air quality,	2025-2027	County Chief Officer, ICT Infrastructure and Smart Nairobi; Tiras Wainaina Njoroge Mr. Maurice Kavai Mr. Paul Kirwa
8.	Implementation of data portal for publishing open data for the county	2025-2027	County Chief Officer, ICT Infrastructure and Smart Nairobi: - Tiras Wainaina Njoroge Mr. Maurice Kavai Mr. Paul Kirwa



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Commitment 3 ***Public Participation and Civic Engagement***

Commitment 3: Public Participation and Civic Engagement.

Objective: To enhance public engagement in the policy formulation process and civic education

Commitment Start and End Date	2025	2027
Lead Government Implementing Agency/Actor	Inclusivity, Public Participation, Citizen Engagement and Customer Service	Rosemary Kariuki, CECM Inclusivity, Public Participation, Citizen Engagement and Customer Service
Lead Government Implementing Department	Department of Public Participation and Citizen Engagement	Zipporah Mwangi County Chief Officer: Public Participation and Citizen Engagement and Customer Service Patrick Ang'asa, Director, Department of Public Participation and Citizen Engagement
Other Government Actors	Gender and Inclusivity	Jane Gichure Director Gender and Inclusivity
	Customer Service Department, NCCG	Lydia Gathuru; Director Customer Service
	Boroughs and County Administration	Joyce Kyongo Director
	Public Communication	Beryl A. Okundi Director
Lead Non-State Implementing Agency/Actor	The Oslo Center	Phoebe Mungai Executive Director
Other Non-State Actors - Support	Civic Voices	Ouma Collins, Executive Director, Civic Voices
	Mzalendo Trust	Gitungo Wamere, Program Coordinator, Mzalendo Trust
	United Disabled Persons of Kenya	Anthony Ndegwa, Program Officer, United Disabled Persons of Kenya
	Local Development Research Institute	Muchiri Nyaggah, Executive Director, Local Development Research Institute
	Kenya Red Cross Society	Ouma Collins, Executive Stacy Pekke, Disaster Management Officer
	United Disabled Persons of Kenya	Konzolo Edward, Deputy Chair, Board of Directors
	Kenya Paraplegic Organization	Elsie Mulindi, C.E.O, Kenya Paraplegic Organization

Commitment Description

What is the public problem that the commitment will solve?

The promulgation of the Constitution of Kenya saw the entrenchment of the principle of public participation in a myriad of provisions. Public participation is stipulated as one of the national values and principles under Article 10, and further echoed in Article 118. The Constitution of Kenya also formed a framework for the establishment of devolved governments. The principle of Public Participation further cascaded to the county governments and its spirit adopted in governance procedures. However, the lack of national legislation on public participation proved a challenge as a lot of county governments had no uniform reference for the entrenchment of public participation. This meant that county governments, including Nairobi County, had to develop sub-national legislation with no point of reference. Whilst there is the Nairobi Public Participation Act, no regulations or guidelines have been developed to help operationalize the Act. Further, the Nairobi County Public Participation needs to be strengthened to address the existing challenges such as the lack of an elaborate civic education framework and a policy strategy document to guide its implementation. Moreover, Nairobi County lacks a formal framework for public participation.

Additionally, access to information is an integral facilitative right to public participation. There is seemingly inadequate access to information to ensure meaningful public participation. The information available is also not readily available to differently abled persons. The information gap has hence led to unrealized citizen forums. The Public Participation department in Nairobi County is a newly established department. The novelty of the department accrues its own challenges including weak coordination mechanisms between the counties and non-state actors. This therefore means that the county cannot leverage the technical know-how and other resources of non-state actors. As a result, there are low participation rates in public engagement activities, and challenges in gathering feedback from public participation efforts.

What is the current state of affairs?

The level of public participation in Nairobi City County is currently at a low 0.18%, with only an average of 300 people attending public forums per sub county out of a potential 165,642 participants. This is due to public participation being conducted at the sub-county level rather than at the ward level, which excludes a large portion of the population whose voices are essential to the process. Additionally, there is a lack of policies and regulations in place to guide public participation, and the Department of Public Participation is not fully resourced with the necessary technical, human, and operational capabilities.

Despite these challenges, the department has made significant achievements in the past year, including conducting 82 public participation forums across several areas including public finance, public service delivery, urban planning among others. Additionally, the department of public participation has helped steer the development of a service charter, a service center that acts as a central point for managing feedback from the citizens. However, there is a lack of a comprehensive monitoring and data analysis framework for feedback from public participation forums.

Further, the department has deepened partnerships with various organizations which has resulted in enhanced access to public participation, access to information to the public as well as differently abled persons. This has been done through the provision of sign language interpreters, translations of budget materials and ADPs in braille and large print. In collaboration with non-state actors, the county has integrated the use of technology in public participation, which has increased participation of the public through a digital platform. As much as these strides have been made towards the realization of meaningful public participation within the county, there are still existing gaps that need to be addressed to achieve the desired levels of participatory governance.

**What is the
commitment?**

This commitment seeks to address the challenges the county government faces in carrying out an effective public participation engagement such as during budget processes, monitoring and evaluation processes, law enactment processes and open forums (County Hall meetings), among others.

The County government of Nairobi intends to instigate several reforms to enhance its public participation framework and the level of participatory governance. This will be done through: -

Undertaking a comprehensive assessment of current public participation legislation and public perceptions.

Formulate regulations and guidelines that facilitate the effective implementation of public participation in accordance with internationally recognized best practices.

Develop a coordination mechanism with non- state actors on civic education and public participation, including a database of non-state actors, a data collection and reporting mechanism, joint supervisory supportive visits, joint action plans among others.

Establish dialogue platforms with citizens focused on climate change and resilience.

Establish user-friendly participatory budgeting platforms that empower local communities to actively participate in county decision-making processes, individually and through resident and neighborhood associations.

Develop and execute an appropriate civic education programme, including a curriculum on civic education, and training schedules.

How will the commitment contribute to solve the public problem	Action	Output	Outcome
	Undertaking a comprehensive assessment of current public participation legislation and public perceptions.	Status report on public participation, civic education and citizen engagement A report on the status of legislative framework on public participation, civic education and citizen engagement	Enhanced civic education and public participation
	Formulate regulations and guidelines that facilitate the effective implementation of public participation in accordance with internationally recognized best practices.	Regulations and guidelines developed	Enhanced civic education and public participation
	Develop a coordination mechanism with non- state actors on civic education and public participation, including a database of non-state actors, a data collection and reporting mechanism, joint supervisory supportive visits, joint action plans among others.	Mapping and coordinating of non-state actors	Robust non-state actors' engagement with government
	Establish dialogue platforms with citizens focused on climate change and resilience.	Dialogue platforms formed and citizens engaged on climate change and resilience Policy proposals developed on climate change and resilience	Increased citizen knowledge and involvement in climate change and resilience interventions
	Enhance digital and physical public participation forums to be user-friendly and accessible, to empower citizens to actively participate in county decision-making processes.	Enhanced access to public participation, information to the public and to differently-abled persons through provision of sign language interpreters, translations of budget materials and ADPs in braille and large print.	Increased meaningful public participation
	Develop and execute an appropriate civic education programme, including a curriculum on civic education, and training schedules.	Civic education curriculum developed	Increased awareness and meaningful citizen engagement

Relevant Long-term Open Government Strategic Vision	Inclusive, accessible and meaningful public participation A well informed and aware citizenry on civic responsibility A responsive and well-coordinated partnership between County government and non-state actors
Primary Policy Area of the Commitment	Civic Space Digital Governance Fiscal Openness Right to Information
Relevant Primary Sector for the Commitment	Public Services (general) Environment & Climate
OGP Value the Commitment is Relevant To	Civic Participation – Enhance and restructure the public participation structure to promote greater accessibility, responsiveness, and inclusivity policy priorities and meet citizens’ needs.

Commitment, Milestone, and Activities

No	Milestone Activity	Verifiable Output	Start-End Date	Responsible Agency and Contact
1.	Undertaking a comprehensive assessment of current public participation legislation and public perceptions.	Status report on public participation, civic education and citizen engagement	2025-2027	Patrick Ang’asa - Department of Public Participation and Civic Engagement
		A report on the status of legislative framework on public participation, civic education and citizen engagement	2025-2027	Patrick Ang’asa - Department of Public Participation and Civic Engagement
2.	Formulate regulations and guidelines that facilitate the effective implementation of public participation in accordance with internationally recognized best practices.	Regulations and guidelines developed	2025-2027	Patrick Ang’asa - Department of Public Participation and Civic Engagement

Commitment, Milestone, and Activities

No	Milestone Activity	Verifiable Output	Start-End Date	Responsible Agency and Contact
3.	Develop a coordination mechanism with non- state actors on civic education and public participation, including a database of non-state actors, a data collection and reporting mechanism, joint supervisory supportive visits, joint action plans among others.	Mapping and coordinating of non-state actors	2025-2027	Patrick Ang'asa - Department of Public Participation and Civic Engagement
4.	Establish dialogue platforms with citizens focused on climate change and resilience	Dialogue platforms formed and citizens engaged on climate change and resilience Policy proposals developed on climate change and resilience	2025-2027	Patrick Ang'asa - Department of Public Participation and Civic Engagement
5.	Enhance digital and physical public participation forums to be user-friendly and accessible, to empower citizens to actively participate in county decision-making processes.	Enhanced access to public participation, information to the public and to differently-abled persons through provision of sign language interpreters, translations of budget materials and ADPs in braille and large print.	2025-2027	Patrick Ang'asa - Department of Public Participation and Civic Engagement
6.	Develop and execute an appropriate civic education programme, including a curriculum on civic education, and training schedules.	Civic education curriculum developed	2025-2027	Patrick Ang'asa - Department of Public Participation and Civic Engagement



Commitment 4
Building open
Government Resilience

Commitment 4: Building open Government Resilience

Objective: Ensure continuity of open government efforts across political administration existing through the transitional phases.

Commitment Start and End Date	2025	2027
Lead Government Implementing Agency/Actor	County Chief Officer	Priscilla Mahinda
Lead Government Implementing Department	Office of the Governor	Priscilla Mahinda
Other Government Actors	County Secretary and Head of Public Service, All leads of the Three Commitments	Godfrey Akumali
Lead Non-State Implementing Agency/ Actor	Multi-Stakeholder Forums Group	

Commitment Description

What is the public problem that the commitment will solve?	There has been increased participation and ownership by the OGP process government for the last two years. However, support systems for Open Government continue to revolve around individual Points of Contact and lack high-level political support both at the national and sub-national levels.
What is the current state of affairs?	There is a significant necessity for the institutionalization of the Open Government Partnership (OGP) within the county. The county presently lacks the essential capacity and technical expertise needed for the effective implementation and maintenance of open government reforms. Furthermore, there is insufficient resource allocation to support the successful execution and sustainability of its open government commitments.
What is the commitment?	Build institutional support and ensure institutionalization of OGP by ensuring the Nairobi City County staff's engagement for ownership and understanding of the process. Broaden engagement by Involving the various sectors of the society such as interest groups across public institutions, Private sector, non-state. Strengthening of the multi-stakeholder forum to effectively contribute to the growth of the Nairobi City County OGP program. Enhance linkage across the commitment actors
How will the commitment contribute to solve the public problem	Building resilience will ensure gains are secured and advanced from one administration to another.
Relevant Long-term Open Government Strategic Vision	his commitment fosters the development of resilient institutions characterized by enhanced government transparency and inclusion in the design and execution of recovery strategies.

Primary Policy Area and Sector of the Commitment	Resilient institutions for government openness
Relevant Primary Sector for the Commitment	Office of the Governor, cross-sectoral
OGP Value the Commitment is Relevant To	Inclusive decision making, access to information, accountability, citizen engagement, innovation

Commitment, Milestone, and Activities

No	Milestone Activity with a Verifiable Deliverable	Start-End Date	Responsible Agency and Contact
1.	Commissioning of an OGP NCCG Steering Committee	2025-2027	County Secretary
2.	Establishment of an OGP Unit within NCCG	2025-2027	County Secretary
3.	Develop policy briefs for each of the commitment areas to guide decision making on policy	2025-2027	Godfrey Ochelle
4.	Bi-annual meetings of the steering multi-stakeholders meeting	2025-2027	County Secretary Chief Officer Governor's Office
5.	Hold quarterly meetings of the technical cluster committees to review progress in the action plan milestones.	2025-2027	CECM Rosemary Kariuki
6.	Capacity building of implementing actors to build resilience in the County of Nairobi	2025-2027	County Secretary Chief Officer Governor's Office

